



GOOD SAMARITAN HOSPITAL

Part of Good Samaritan Health system

January 28, 2021

Marty Fenstersheib, MD MPH
Testing and Vaccine Officer
Emergency Operations Center | Santa Clara County
Public Health Administration
976 Lenzen Ave., 2nd Floor
San Jose, CA 95126

RE: Good Samaritan's Offer to Vaccinate Staff of Los Gatos Unified School District

Dear Dr. Fenstersheib,

Thank you for your letter dated January 22, 2021, alerting our Good Samaritan Hospital team about concerns related to the State's direction on prioritization of persons for vaccination, and the level of outreach that must be done before lower priority groups can be offered vaccination. To ensure operations remain consistent with Federal and State guidance as well as hospital policy, the following actions were immediately taken:

- Chief Medical Officer and Associate Chief Nurse Officer assumed oversight of the operations of the vaccine clinic.
- Chief Medical Officer was given final review and authority on assuring adherence to prescribed tier system.
- All vaccine appointments were cancelled for any and all non-Tier 1a community members.

Good Samaritan Hospital is committed to working with the County to assure we have clarity and adhere to CDC, State and County guidelines on vaccine eligibility. To further ensure this continues to occur, please see below actions:

- The current link through the Santa Clara County website allows for County residents to select "Healthcare Worker" with the "Other" option and continue online to make a vaccine appointment. This issue has been previously identified prior to the County vaccine roll-out and discussed with the County.
 - In order to validate accurate information and adherence to the tier system, Good Samaritan Hospital will ensure compliance with a 3-point check system (entering the facility, outside of the vaccine clinic, and inside the vaccine clinic). The check system will confirm identity and age with a government issued photo identification and occupation with either an ID badge, pay stub, or business card.
- Develop a standard of work for all roles within the vaccine clinic including an escalation plan to either the Chief Medical Officer or Associate Chief Nurse Officer for concerns or questions that may arise. This would include education of employees prior to working in the vaccine clinic and education on the tier system and what part of the algorithm is currently eligible.

- A daily debrief, after the clinic closes, to reconcile the tier system was followed with the 3-point check system and address any outstanding concerns as well as review supply and demand for the following business day.
- Build and release schedule of appointment on a weekly basis with a daily review of schedule
- Facility will not move beyond Tier 1 unless all of the following have occurred: Facility exerts all efforts to vaccinate health care workers in Phase 1A; Facility follows the contingency plan to prevent wastage, following CDC and County health tiered algorithm for lower priority group with occupational risk exposure; and Facility seeks County approval prior to administration of any groups or individuals in this emergent salvage situation.

At this time Good Samaritan Hospital will continue suspension of the community clinic operations with the exception of administering second dose vaccine to health care workers that received their first dose with us. With respect to those individuals from Tier 1b that received the first dose, we will follow the County's direction as to administration of dose two.

We remain open to further discussion in support of the County in reaching community vaccination goals.

Sincerely,



Joseph A. DeSchryver
Chief Executive Officer